

# Warranty Registration Card



## For the end user to fill in

Name \_\_\_\_\_ Business Name \_\_\_\_\_  
Phone Number \_\_\_\_\_ Email \_\_\_\_\_  
Address \_\_\_\_\_  
State \_\_\_\_\_ Zip Code \_\_\_\_\_

## For the installer to fill in

Inverter Model \_\_\_\_\_  
Type of the module using \_\_\_\_\_  
Number of the modules per string \_\_\_\_\_  
Number of strings connected to the inverter \_\_\_\_\_  
Serial number of inverter \_\_\_\_\_  
Serial number of WIFI \_\_\_\_\_  
Date of commissioning \_\_\_\_\_  
Company \_\_\_\_\_ Installer Name \_\_\_\_\_  
Contract's Licence number \_\_\_\_\_ Website \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

The warranty period is 60 months for the inverter. Effective from the unit commission date.

Date of delivery \_\_\_\_\_ Signature \_\_\_\_\_

To register your Suntellite inverter, please mail this warranty registration card to:

Hangzhou Sunny Energy Science and Technology Co., Ltd  
ADD: National University Science and Technology Park of Zhejiang University  
(No.525 Xixi Road, Hangzhou, Zhejiang province, China)  
TEL: +86 0571-56260033

Or email it to:

Suntellite service departement  
E-mail: inv.service@suntellite.cn

**Please note that this is NOT an Official Warranty Certificate.**

# Warranty Regulation And Liability

## ■ Terms and conditions

Hangzhou Sunny Energy Science and Technology Co., Ltd. grants a warranty of 60 months as standard. Starting from the date of the purchase invoice marked. Suntellite will only perform warranty service when the faulty unit is returned to Suntellite together with a copy of invoice and warranty card which were issued by the dealer to the users. And the unit should be returned in its original or equivalent package. Please preserve the original package. The costs for the new packing and shipment are borne by the customer. In addition, the type label of the unit must be fully legible. If these requirements are not fulfilled, Suntellite reserves the right to deny warranty service.

## ■ Exclusion of liability

Warranty claims are excluded for direct or indirect damage due to:

1. Use of units in ways not intended, improper installation and installation that does not comply with standards, improper operation and unauthorized modification to the units or repair attempts.
2. Without warranty card and serial number.
3. Transportation damage.
4. Operating the units with defective protective equipment.
5. Influence of foreign objects and force majeure (lighting strike, over voltage, severe weather, fire and etc).
6. Inadequate ventilation.
7. Non-observance to relevant safety instructions.



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